

2023 Annual Conference - Navigating uncharted territory - Te taurapa

Tākina Convention Centre Wellington

Tuesday 14 November

8.00am	Registration opens
9.30am	<p>Mihi whakatau</p> <p>Welcome from Petra Bagust, MC</p> <p>Welcome to Poneke from Barbara McKerrow, CEO Wellington City Council</p> <p>Opening speech from Justin Bagust, ALGIM Co-president</p>
10.00am	Keynote: Navigating uncharted territory – Thomas Frey, world’s no. 1 futurist
11.00am	Morning tea
11.45–12.15pm	Parallel sessions
	<p>Project of the year award finalists – case studies of success and innovation</p> <ul style="list-style-type: none"> • ICT • IRM • CX • Web/Digital/Comms • Geospatial/Smart Communities
12.20–12.50pm	Parallel sessions
	<p>Project of the year award finalists – case studies of success and innovation</p> <ul style="list-style-type: none"> • ICT • IRM • CX • Web/Digital/Comms • Geospatial/Smart Communities
12.50pm	Lunch
2.00–2.30pm	Parallel sessions
	<p>Project of the year award finalists – case studies of success and innovation</p> <ul style="list-style-type: none"> • ICT • IRM • CX • Web/Digital/Comms • Geospatial/Smart Communities

Tuesday 14 November

2.35pm	Parallel sessions
	<ul style="list-style-type: none"> • Information protection in M365 where responsibilities of IM, security and IT intersect - Information Leadership • Customer experience + employee experience = total experience - Flowingly • Accelerating advancements: embracing progressive composable implementation for rapid digital progress - Squiz • Improving the accuracy and reliability of satellite-based positioning systems in Australasia with SouthPan: James Mowat, LINZ
3.05pm	Afternoon tea
3.35pm	Parallel sessions
	<ul style="list-style-type: none"> • CIO panel discussion (3.35pm - 4.35pm) <ul style="list-style-type: none"> ◦ cybersecurity, skills shortages, recruitment and retention, data migration • IRM round table discussions (3.35pm - 5.30pm) <ul style="list-style-type: none"> ◦ IM induction training, using the IM maturity framework, AI, effective use of metadata, retaining IM staff • CX round table discussions (3.35pm - 5.30pm) <ul style="list-style-type: none"> ◦ navigating the future of work together - hybrid horizons with post-COVID expectations, technology expectations, customer needs and possibilities, changing employment practices • Web/Digital/Comms round table discussions (3.35pm - 5.30pm) <ul style="list-style-type: none"> ◦ inclusion of te reo, social media challenges, involvement at procurement stage for new systems, working with policy teams, promote the maintainers/champions of older systems • Geospatial/Smart Communities round table discussions (3.35pm - 5.30pm) <ul style="list-style-type: none"> ◦ emergency management, transport, engagement tools
4.35pm	Workshop with Thomas Frey <i>TBC</i>
5.30pm- 7.00pm	Networking drinks

Wednesday 15 November

7.15am	Networking breakfasts
	<p>Grab a hot drink and breakfast and network with your colleagues Separate areas for ICT, IRM, CX, Web/Digital/Comms and Geospatial/Smart Communities staff</p> <p>Pre-registration required</p>
9.00am	Keynote: Bridging the digital divide by empowering Pasifika communities with inclusive connectivity strategies – Julia Arnott-Neenee
10.00-10.45am	Morning tea
10.45-11.15am	Parallel sessions – crisis proofing the future: harnessing nature’s fury with business continuity planning
	<ul style="list-style-type: none"> • ICT focus TBC • IRM: Hannah Small, Napier City Council • CX: Peter Roberts, Palmerston North City Council • Lisa Glass, Emergency Management Bay of Plenty • Geospatial/Smart Communities: Alex Robertson, Wellington City Council
11.20-11.50am	Parallel sessions
	<ul style="list-style-type: none"> • Tech talk CIO rapid fire presentations on soft skills, service desks, asset management register and how to maximise and get value from your Microsoft licensing • IM Toolkit 2.0 – Roadmap for evolution: Jonathan Moffat, ALGIM • Revolutionising relationships – new customer relationship management system: Valeta Duncan and Jodi Stevens, Western Bay of Plenty District Council • Maximising road traffic data TBC • Synergise and save – how a collaboration platform cuts costs and boost efficiency: Melanie Langlotz, Geoargames

Wednesday 15 November

11.55am–12.25pm	Parallel sessions
	<ul style="list-style-type: none">• AI voyager: navigating uncharted waters with artificial intelligence – Hazel Erickson, AI Engineer, Leaven – Woman in ICT award winner• Eternal archives: unravelling the art of digital archiving – Valerie Love, National Library of NZ• Web audit and CX audit/mystery shopper results revealed: transforming customer experience – Mike Manson, ALGIM• Ahu Ake – Waipā community spatial plan, Australasian award winner, Kirsty Downey and Vanessa Honore, Waipā District Council
12.30–1.00pm	Parallel sessions
	<ul style="list-style-type: none">• Understanding information security: Michael Jagush, National Cybersecurity Centre• The IM future is now: Kerri Siatiras• Customer-centric metrics, mastering people management in a front-facing environment: Sandy Eaton, Beyond Recruitment• Weathering the storm – effective delivery of key weather messaging: Chris Noble Metservice• Panel discussion – connecting with the community led by Michael Healy, Christchurch City Council
1.00–2.00pm	Lunch
2.00–2.30pm	Parallel sessions
	<ul style="list-style-type: none">• Empowering local government transformation through digital skills – Mary-anne Merriot, Digital Skills Agency• Information powerhouse: delivering on the promise of an IM strategy: Nathan McLeod and Jane Smith, Central Otago District Council• Funovation – injecting fun, sparking change – a playful path to success: Clare Swallow, Mulberry Street• Pathways to success – customer journey mapping and the art of data-driven decisions: Joanna Cooney, Horowhenua District Council and Dave Hockly, Data Story <p>Standardisation or Managing your data catalogue: Southern Grampian Shire Council <i>TBC</i></p>

Wednesday 15 November

2.35-3.05pm Parallel session	
	<ul style="list-style-type: none">• Lessons learnt from the digital stocktake, Mike Manson ALGIM TBC• Panel discussion on making privacy practical – how can good information management support the privacy principles and improve privacy maturity?• Tutuki – customer-focussed service design from Wellington City Council TBC• Scroll-stoppers – unleashing the power of good social media content in local government: Seamus Boyer, public content and channels expert• Smart Cities programme including 5G, Dublin City Council TBC
3.05-3.50pm	Afternoon tea
3.45-4.15pm	Keynote: Navigating the future of local government reform Jim Palmer, Chair Local Government Reform Panel
4.15-5.10pm	Keynote: ChatGPT/AI – the next iPhone moment? Madeline Newman, AI Forum Chief Executive
5.15-5.25pm	The day that was and coming up later today – MC Petra Bagust ALGIM AGM
6.30pm	Networking drinks
7.00pm	Awards dinner with guest speaker Dave Latele aka Brown Butterbean
10.00pm	DJ

Thursday 16 November

9.00am	Keynote: Change and the 'F' word: are you really focussing on the optimum emotional culture to ensure change lands well: Lotty Roberts, World's first accredited Emotional Culture Deck Master Facilitator
10.00am	Morning tea
10.45am – 12.30pm	Elective sessions – pre-registration required
	Site visits to National Library, National Crisis Management Centre TBC, Datacom and WREMO
10.45–11.35am	Workshops <ul style="list-style-type: none"> • Synergy of compliance and operations – integrating information requirements into business processes TBC • Regulatory rhapsody – elevating customer experience in compliance: Vyvien Starbuck-Maffey, Kāpiti Coast District Council • Fearful to fabulous – your three step journey to unshakeable confidence: Dr Kimberley Tuapawa • Digital Twins unleashed – mirroring the future for innovation and growth: presentation by Julia McMaster, Wellington City Council
11.40–12.30pm	Workshops <ul style="list-style-type: none"> • Crafting RFP masterpieces – unlocking the secrets to writing amazing RFPs: Frank Aldridge • ERP Toolkit TBC • Serving with soul – making communication more human-centred: Julia Anderson, Mitra • Practical steps on where to start developing a smart communities strategy: Dublin City Council TBC
12.30pm	Lunch
1.35pm	Keynote: The psychology of scamming – how to protect ourselves: Nigel Latta
2.40pm	Vendor prize-giving and closing speech
3.30pm	Conference close