

2023 ALGIM Conference Programme
Day One Tuesday 14 November



	Plenary/ICT	IRM	Customer Experience	Web & Digital/Comms	Geospatial/Smart Communities
8.30	Registration Tea/coffee & Networking				
9.30	Mihi whakatau Welcome MC Petra Bagust Welcome to Pōneke - Barbara McKerrow, CEO Wellington City Council Opening speech from ALGIM Co-President Justin Bagust				
10.00	Keynote - Thomas Frey - No. 1 Futurist in the world - Navigating Uncharted Territory				
11.00 -11.45	Morning tea in the Exhibition Hall				
Achievements unlocked: awards finalists showcased – a tale of success and innovation					
11.45 -12.15	ICT finalist 1	IRM finalist 1	CX finalist 1	WDC finalist 1	GSC finalist 1
12.15 -12.45	ICT finalist 2	IRM finalist 2	CX finalist 2	WDC finalist 2	GSC finalist 2
12.45 -2.00	Lunch in the Exhibition Hall				

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2.00 -2.30	ICT finalist 3	IRM finalist 3	CX finalist 3	WDC finalist 3	GSC finalist 3
2:35 -3:05	Information Protection in M365: Where responsibilities of IM, security and IT intersect Information Leadership		Total Experience Equation Customer experience + employee experience = total experience Flowingly	Accelerating advancements: embracing progressive composable implementation for rapid digital progress - Squiz	Enhancing Satellite Accuracy in Australasia Improving the accuracy and reliability of satellite-based positioning systems in Australasia with SouthPAN (Southern Positioning Augmentation Network) James Mowat, LINZ
3.05 -3.35	Afternoon tea in the Exhibition Hall				
3.35 -4.35	CIO Panel discussion Navigating the future Cybersecurity Skills shortages/recruitment Data migration	IRM Round Table IM induction training Using the IM maturity framework AI Effective use of metadata Retaining IM staff	CX Round Table Hybrid horizons: navigating the future of work together Post-covid expectations Technology possibilities Customer needs and expectations Changing employment practices	Web/digital/comms round table Inclusion of Te Reo Social media - Involvement at procurement stage for new systems - Promote the maintainers of older systems	Geospatial/Smart Communities round table Emergency management Transport Engagement tools
4.35 -5.30	Thomas Frey Workshop (TBC)				
5.30 -7.00	MC - Reflections and Reminders Networking drinks in the exhibition hall				

Evening free to dine out in Wellington

Day Two Wednesday 15 November



	Plenary/ICT	IRM	Customer Experience	Web & Digital/Comms	Geospatial/Smart Communities
7.15	Networking breakfast	Networking breakfast	Networking breakfast	Networking breakfast	Networking breakfast
9.00	Keynote - Julia Arnott-Neenee: Digital Equity - Bridging the digital divide: empowering Pasifika communities with inclusive connectivity strategies				
10	Morning tea in the exhibition hall				
Crisis proofing the future: harnessing nature's fury with business continuity planning					
10.45-11.15	Justin Bagust, Timaru District Council (TBC)	Hannah Small, Napier City Council	Peter Roberts, PNCC Contact Centre	Lisa Glass - Emergency Management BOP	In-field capture - Alex Robertson, Wellington City Council, Emergency Services
11.15-11.45	Tech talk: CIO rapid fire presentation Soft skills Service desks Asset Management Register (TBC)	IM Toolkit 2.0 – Roadmap for Evolution - Jonathan Moffat, ALGIM	Revolutionizing relationships: Unveiling our new Customer Relationship Management System Valeta Duncan and Jodi Stevens Western Bay of Plenty District Council	Road Transport Data TBC	Synergise and save: how a collaboration platform cuts costs and boosts efficiency Melanie Langlotz, Geoargames
11.45-12.15	AI voyager: navigating uncharted waters with artificial intelligence Hazel Erickson, AI Engineer, Leaven Women in ICT Award Winner	Eternal archives: unravelling the art of digital archiving Valerie Love - National Library of NZ	Web audit results and CX audit results revealed : transforming customer experience - Mike Manson, CEO ALGIM		Ahu Ake - Waipā Community Spatial Plan - (Australasian Award Winner) Kirsty Downey, Group Manager Strategy and Vanessa Honore, Project Manager, Waipā District Council
12.15-12.45	Understanding information security Michael Jagush, National Cybersecurity Centre	The future is now Kerri Siatiras, Siatiras Consulting	Customer-centric maestros: mastering people management in a front-facing environment Sandy Eaton, Beyond Recruitment	Weathering the storm effective delivery of key weather messaging Chris Noble, Metservice	Connecting with the community - Panel discussion Michael Healy, Christchurch City Council
12.45-2.00	Lunch in the exhibition hall				

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2.00-2.30	Digital renaissance: empowering local government transformation through digital skills Mary-anne Merriot, Digital Skills Agency original title: How understanding digital skills supports transformation in LG	Information powerhouse: delivering on the promise of an IM strategy Nathan McLeod/Jane Smith, Central Otago District Council	Funovation: injecting fun, sparking change a playful path to success Clare Swallow, Mulberry Street	Pathways to success: customer journey mapping and the art of data-driven decisions Joanna Cooney, Horowhenua District Council Dave Hockly, Data Story	Standardisation or Managing your data catalogue Southern Grampians Shire Council, Victoria Australia

2.30-3.00	Lessons learned from the Digital Stocktake Mike Manson, CEO ALGIM	Making Privacy Practical: How can good information management support the Privacy Principles and improve Privacy Maturity?	Tutuki - customer-focussed service design Wellington City Council	Scroll-stoppers: unleashing the power of good social media content in local government Seamus Boyer	Smart Cities Programme including 5G Dublin City Council (TBC)
3.00-3.45	Afternoon tea in the exhibition hall				
3.45-4.15	Keynote - LG Reform Jim Palmer, Joint session				
4.15-5.10	Keynote - ChatGPT/AI - the next iPhone moment Madeline Newman, AI Forum Chief Executive				
5.10-5.20	MC - Reflections and Reminders ALGIM AGM				
6.30	Networking drinks in the exhibition hall				
7.00-10.00	Awards dinner with guest speaker Dave Letele aka Brown Buttabean				
10.00-0.00	DJ				

Day Three Thursday 16 November



	Plenary/ICT	Breakout 1	Breakout 2	Breakout 3	Breakout 4
9.00-10.00	Keynote - Lotty Roberts: Change and the 'F' word: are you really focusing on the optimum emotional culture to ensure change lands well?				
10.00-10.45	Morning tea in the exhibition hall				
10.45-12.30	Site visits: National Library NEMA - Bunker visit (TBC) Datacom WREMO (11am)	Synergy of Compliance and Operations: Integrating Information Management requirements into business processes and systems - TBC	Regulatory rhapsody: elevating customer experience in compliance Vyvien Starbuck-Maffey, Kapiti Coast District Council	Fearful to Fabulous: Your 3-step Journey to Unshakeable Confidence - Dr Kimberley Tuapawa	Digital Twins unleashed: mirroring the future for innovation and growth Julia McMaster, Wellington City Council
11.35-12.30		Crafting RFP masterpieces: unlocking the secrets to writing amazing RFPs - Frank Aldridge	ERP Toolkit Marion Dowd, Allan Lightbourne Effectus (TBC)	Serving with soul: Making communications more human-centred - Julia Anderson, Mitra	Smart Communities strategy Practical steps on where to start Dublin City Council
12.30-13.30	Lunch in the exhibition hall				
1.35	Keynote : the psychology of scamming Nigel Latta				
2.40-3.25	Vendor prize giving and closing speech by Co-President Marion Dowd				