



Locofone FAQs

I currently donate my phones to Starship

Councils can choose to donate the Locofone proceeds directly to a not-for-profit organisation (including Starship). Note that phones donated to Starship under the present system return only a few dollars per phone to Starship. However, under the ALGIM system Starship (or the Not For Profit you choose) will most probably, on reusable, newer and middle range devices, get a significantly bigger return than they are getting at present - a much greater benefit - via ALGIM. We will send your refund directly to your chosen charity together with a covering letter attributing your donation.

Some of our phones have sensitive data, how can I be sure this is secured?

Fonebank offers the option of certified erasure of sensitive data using Blancco Data Deletion technology. A small fee will be deducted from your payment. See www.blancco.com for details of Blancco's data deletion processes.

How much will my old phones be worth?

Prices vary according to the size, age and condition. Obsolete & broken phones have no value. They will be recycled in accordance with NZ recycling standards.

Values for basic phones in working order can average around \$17. Smart phones on the other hand can be worth considerably more. Locofone will also recycle tablets and these can fetch very good prices. We will be happy to quote you the latest prices.

View the [indicative price list \(PDF, 45.8 KB\)](#) to give you some idea of the levels of recovery you might achieve.

How does it all work?

When you have collected at least 15 phones together, pack the phones **without accessories or chargers**, into a handy box with a reasonable amount of protective packaging. You can also download a shipment form from here: [Recycled Phone Schedule \(DOCX, 25.1 KB\)](#) on which you can record details of the phones you are sending. Place one copy of the completed shipment form with the phones when you package them.

E-mail Locofone at admin@algim.org.nz to advise us that you are ready to send phones in and how many you have.

ALGIM LOCOFONE

c/- 6 Atlas Place

Mairangi Bay,

North Shore City

Auckland 0632

We will arrange a courier to pick up the phones – we cover courier costs.

If you have less than 15 phones use NZ Post to get the phones to us. Let us know the freight costs and we will reimburse you with your phone payment.

Once we have received and checked the phones you will be sent a schedule of the phones received and the date on which we made payment into your bank account.

If you have elected to have your payment passed to a charity such as Starship we will pass payment to them together with a letter which will acknowledge your donation. We will send you a copy of this letter confirming the payment.